



60th Annual ASQRS Quality Conference Call for Papers and Exhibitors

The Many Facets of Quality

March 30, 2004 at the RIT Inn and Conference Center

The conference committee has issued the call for papers and exhibitors for *The Many Facets of Quality*, our diamond jubilee Quality Conference. All organizations are multi-faceted and this year's conference offers learning opportunities to help people to manage their multiple responsibilities and to build the skills and acquire the tools needed to meet changing economic conditions and work place and workforce requirements.

Annual attendance at this conference is around 300 professionals from diverse backgrounds.

Call For Papers

The ASQRS Conference Committee is seeking 60-minute presentations (lecture, tutorial, or case study format) on the following topics:

Lean—presentations for newly initiated and intermediate practitioners, demonstrating real life examples of lean projects

Six Sigma—the statistical toolbox

Quality 101—presentations on basic quality principles, for example, cost of quality, maintaining quality, making measurable improvements, statistical process control

The Multidisciplined Employee—presentations on coping with expectations of “wearing multiple hats,” for example, the manufacturing supervisor who is responsible for quality and cost

A presentation topic abstract of 250 words or less and a speaker biography of 100 words or less are due by October 15, 2003. Indicate the level of your presentation: basic, intermediate, or advanced. Receipt will be acknowledged. Notification of acceptance will be issued by October 31.

Submit to asqrs_committee@yahoo.com. Address questions to Dave Auda, 585-759-5630 or Anwar El-Homsi, 585-750-8230.

Call For Exhibitors

The ASQRS Conference Committee is seeking exhibitors for the 60th Annual Quality Conference. This is a great opportunity to demonstrate your products and services. Space is limited. Reserve your booth today.

To register, contact ASQRS Exhibitor Chair Bill Jackson at 585-242-3897 or wjackson@harris.com.

For more information, please visit www.asqrs.org.

Next dinner meeting

September 17, 2003

Program: Re-energizing Rochester
Details on page 4.

Employment

Employers please send notices of job openings to our Placement chair, Mary Tyler, mary.c.tyler@delphiauto.com. Members, please ask Mary to forward the notices to you. Find additional Job Resources on www.asqrs.org.

Volunteer opportunities

To **volunteer to serve on a committee**, contact Volunteer chair Kathy Bannon, 585-453-4629, kbannon2@ocdus.inj.com.

On our web site

Events in Rochester and outside the area are listed on the **Special and Joint Events page** of our web site, www.asqrs.org. Follow the link at the bottom of the home page. Joint Events are those held in cooperation with other members of the Rochester Joint Council of Professional Business Groups.

We have posted our **strategic plan** and revised **bylaws**. Follow the link from the home page.

Thank you

To **Jim Coates** for arranging varied locations for our Dinner Meetings this year.

To **Dave Schreiber** for work on revitalizing the RIT Student Branch.

To **Dermot Healy** for leading our participation in the Kodak Engineering Conference.

Quality Audit

American Society for Quality Rochester
Section newsletter

Published monthly September to June.
Deadline is the 25th of the preceding month.
Send submissions to the editor,
ann@annlwiley.com. Contact information for
all section leaders is on the section web site,
www.asqrs.org.

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Message from the chair

by BJ Coons

Welcome to a new year with ASQRS. We are truly excited about this year because it is the beginning of a three-year plan. Our theme *Rochester Revival* will introduce some new programs to our members and their families to enhance their experience and rejuvenate our image in the community.

Some of the changes include moving our March 30, 2003 Annual Quality Conference to a new location. Our first dinner meeting, September 17th will be held at Barrister's pub on Main Street.

A joint meeting with the National Association of Purchasing Managers (NAPM) will take place in November at the Burgandy Basin Inn, and an ASQRS-sponsored hockey night is scheduled for January. We are also planning an event at Rick's Prime Rib and a facility tour next spring.

Some familiar activities such as the scholarship program and educational offerings will continue. The monthly newsletter, web site, email announcements, voice mail and calendar magnets will be used again this year to communicate our activities.

Over the next three years we will implement other events and programs developed to include family activities and energize our section. I expect this *Rochester Revival* to be a dynamic venture and I encourage you to visit our web site, www.asqrs.org, for the latest information and programs.

Message from the editor

by Ann L. Wiley

Please be sure to **check our section web site, www.asqrs.org, for up-to-date information about our dinner meetings and other section events.** We post the information on our site as soon as it is available. Often information about dinner meeting speakers is available so late that it is difficult to get a printed newsletter to our members in time to announce the meeting.

Our theme this year is *Rochester Revival*, and the vision of our section leaders is a revitalized section and economy, in which all members are fully employed. If you are unemployed or underemployed, please check the Job Resources on our section web site and ask our placement chair, Mary Tyler (mary.c.tyler@delphi.com) to email notices of job openings to you as they are received.

Please send articles, announcements, and comments for the newsletter at any time to ann@annlwiley.com.

Executive Committee report

The Executive Committee met in June, July, and August. The budget was approved. The audit was completed and submitted to headquarters. Printing costs were significantly reduced in the past year. Section Management Process objectives for each committee have been documented and are being tracked.

Feedback on dinner meetings has been more positive in the past year and dinner meeting information will be tracked to determine trends this year. The section has purchased a laptop and projector for use at dinner meetings. This will avoid the malfunctions which have disrupted past meetings.

Section job descriptions are being updated, and key documents are being sent to headquarters for storage in a new archiving system.

The Executive Committee has been brainstorming ideas for our *Rochester Revival* and the results are already evident in the program calendar on our web site, www.asqrs.org.

This year the Executive Committee is expanded to include the officers and all committee chairs. All members are welcome to attend. Please contact the Chair, BJ Coons, BJ53@rochester.rr.com.

Members earning certification in June

Congratulations to our members who earned certification in June, 2003.

Certified Calibration Technician: Roy L. Nichols

Certified Quality Auditor: Todd E. Bleier; Karen L. Hopkins; Nancy H. DaMore; Robert Burkowski; Holly M. Williamson

Certified Quality Engineer: Julia M. Rivoli; W. Oula Nahas

Certified Software Quality Engineer: David W. Smith; Joann M. Ricotta; Kwaku A. Darkwah; Steven W. Cox

At our June meeting, Education chair Rich Henderson reported that our then-817 members held 305 certifications. We estimate over 35% of our members hold at least one certification.

Buffalo Section conference

Please visit our web site, the Special Events page, for details of the Buffalo section conference to be held September 25. There is also a process auditing workshop on September 24.

ASQ strengthens focus on members

The ASQ Board meeting in Kansas City on May 17 and 18, concentrated on the reorganization of the ASQ headquarters staff to focus on value for members and on the future.

A new logo is being introduced and is already in use on the ASQ web site, www.asq.org. Visit www.asq.org/strategy/index.html to participate in the continuous dialog that is now ASQ's approach to strategic planning.

Membership report

As of August 18 the Rochester Section had 652 members. Non-renewing members were eliminated from the membership list in August. Please welcome our new members who joined in May, June, and July.

Brian Thomas Adams

Pamela G. Aiello

Steve Blackwell

Angelo M. Bucelato

John A. Carbone

John E. Clement

Juanita A. Cornell

Theodore C. Decker

Scott M. Dixon

Deepak Dubey

James O. Ellicott

Ronald A. Fisher Jr.

Nancy K. Harris

Karen L. Hopkins

John H. Howe

Robin Lynn Jock

James A. Jones

Kevin L. Kaye

Philip E. Lavonas

Sang-Heui Lee

Michael N. Marsala

Elizabeth Masia

Lorraine C. Maume

William Craig Morrison

Robert J. Munding

Kerri J. Neale

Robert R. Novick

Pavan V. Raja

Christopher J. Schleigh

Aaron K. Schneider

William J. Spezzano

Barry Thomas Srolis

David A. Strouse

Sonja Bernice Threadcraft

Fredrick W. Vonderhaar

Peter S. Woodworth

Dan R. Zahn

Paul G. Zimmer



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September Dinner Meeting: Wednesday, September 17, 2003

Re-energizing Rochester

Speaker to be Announced

Program: Our theme this year is *Rochester Revival*, and efforts are under way in the community also to re-energize Rochester. We will hear about these efforts from community leaders at the September meeting. Section leaders will be on hand too, to talk about this year's activities and answer questions. This year's meetings will be in several different new locations.

Remember that you can earn recertification units by attending ASQ dinner and task group meetings.

Don't miss the chance to network with colleagues in a new meeting location, for a good start to the ASQ year. Watch the section web site, www.asqrs.org, for program details.

Task Group meeting: ISO 9000

Location: Barrister's Pub, 36 West Main Street, Rochester. Parking at the Sister Cities Garage, 29 North Fitzhugh Street.

ISO Task Group: 5:00 PM

Registration: 5:30 PM

Dinner: 6:00 PM

Program: 7:00 PM

Registration: Call 585-234-8630 by noon on Tuesday, September 16, 2003.

Cost: \$15.00 (\$5.00 for student members)

Payment: Cash, check or credit card

There is no charge to attend the program only. Walk-ins and guests are welcome.

Certified Quality Manager Refresher Course

January 15, 22, 29 and February 5 and 12, 2004, 6:00 to 9:00 PM

Ortho Clinical Diagnostics, 100 Indigo Creek Drive, Rochester. Instructor: Deborah Lydick