

Quality Audit

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NEWSLETTER OF THE AMERICAN SOCIETY FOR QUALITY ROCHESTER SECTION (<http://www.asqrs.org>)

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Message From The Chair

By Vince Vezza

In the 1960s, researchers began experimenting with linking computers to each other and to people through telephone hook-ups. This system allowed computers to share data and researchers to exchange electronic mail, or e-mail. Today the Internet is a telecommunications superhighway, picking up information from corporations, government institutions, individuals, schools and universities over roads leading to every part of the world.

Like any superhighway the Internet beckons potential travelers with its promise of faraway places and exotic destinations. It also allows you to visit not-so-exotic websites like ASQ, ASQRS and many other quality-related websites. The Internet allows organizations and individuals to communicate via e-mail. Many members have contacted me to say they would like to receive information from the local section via postal service and e-mail. By the time this article is published, our section will have the ability to contact local members via e-mail as a group. You may have already received communication by e-mail about our Quality Conference and the March Dinner Meeting.

However, the communication can't happen unless you want it to happen. Each month the section downloads the list of local members from ASQ. The list contains your mailing address and your e-mail address. In order for you **to receive our e-mail communications** you must **subscribe**. To do this, go to the ASQ members website (www.asqnet.org) and click My Account to subscribe and allow the local section to contact you by e-mail. Or, you can go to the ASQRS website (www.asqrs.org) and subscribe to e-mail communication. Those people who don't belong to ASQ, but do attend our dinner meetings and seminars, can receive e-mail from us by going the Rochester Section's website (www.asqrs.org) to subscribe to the e-mail notification.

We understand that it is important for us not to inundate you with e-mail. I promise that the local section will plan our e-mail communication so that you are not overwhelmed by e-mails from us. If at anytime you feel that the e-mail communication from ASQRS is getting to be too much, you can contact me or unsubscribe at the ASQ and ASQRS websites.

Message from the editor

By Ann L. Wiley

The Rochester Section of ASQ very much appreciates the service of Kathy Grimes as editor of *Quality Audit*. Kathy kept our newsletter coming monthly while the section recruited a new editor. For many members, the newsletter is the main point of contact with the Section. It is most important that the newsletter be published every month.

Next most important is publishing the newsletter on a regular schedule. The Section is working on that, and we hope you will soon see the results.

The purpose of the newsletter is to provide information about the Section and ASQ, and education about all aspects of quality. The informal reports and short articles in our newsletter provide us with timely information and an opportunity to showcase our achievements.

We are working on broader coverage of Section events and starting to solicit articles on topics of interest. If you would like to contribute, please send me a message with your ideas at any time. Please don't wait for me to contact you! My e-mail address is alw@relex.com.

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Next Dinner Meeting

Quality in the Service Industry

Joel Hoomans, Wegmans

Thursday, April 25, 2002

Lodge on the Green

Registration: 5:30 PM

Dinner: 6:00 PM

Program: 7:00 PM

Contact: Jim Carlock, 658-3759

Executive Committee

The Section is led by the Executive Committee, which includes the Officers and members who are invited to join by the Committee. Current members are Kathy Bannon, Jim Carlock, Heather El-Homsi, Ivan Enstrom, Kathy Grimes, Paul Hutner, Bob Ruhland, Dave Schreiber, John Steblen, and Bob Stein.

The Executive Committee meets at 5:00 PM on the first Thursday of each month, at the IMC, 930 East Avenue. All members of the Section are welcome to attend the meetings.

Opportunities

The following committee chair positions are OPEN: Health Care QA Task Group, Koalaty Kid, Volunteer Coordinator. Contact Vince Vezza (621-7275) if you would like to volunteer.

Contribute to *Quality Audit*. Recommend books, articles, web sites, or courses that you find interesting and useful. Send contributions to the editor, alw@relex.com.

Thank you

To **Louise Vella** and the Annual Conference Committee for a highly successful event on April 3.

To **Kathy Grimes**, **Deb Lydick**, and members of the Executive Committee for helping with this issue of *Quality Audit*.

Welcome new members

Our new members through February 2002 are:

Bruce A. Alexander
 Michael J. Allen
 Kenneth J. Asklof
 Dave J. Balonek
 Linda S. Brambley
 Kimberly M. Brunson
 Joaquin A. Camacho
 Richard T. Cataldi
 Dale A. Charney
 Larry J. Ciolek
 Scott Clark
 Patrick DePalma
 Paula M. Dietz
 Valerie J. DiGiacinto
 Jennifer L. Doerrer
 John D. Dubuc
 Mark A. Finewood
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 MaryEllen Lyon
 Clifford W. Matthews
 Dale Messmer
 Thomas N. Mulholland
 Cynthia M. Nazario
 Diep Nguyen
 Kathie M. Nicastro
 Brian P. O'Mara
 Yvonne M. Ortiz
 Veronica M. Palmer
 Mark G. Pflieger
 Carol M. Porteous
 Mark J. Reigelsperger
 Daniel Sattler
 Todd M. Scheske
 Patrick J. Sennett
 David S. Shuler
 Diane R. Skora
 Yolanda Smith
 Ketaphay Thilavanh
 Howard R. Vance
 Brandi L. Washburn
 Randy J. Willmart
 Brian D. Wood

ASQRS Scholarship news

By Dave Schreiber

The ASQRS Scholarship Committee has selected the recipients of the Section's 2002 College Scholarship Awards. The four winners each receive a \$1500 check to assist them with their college expenses. The winners are:

Ms. Ouinn M. Morris. Quinn is a second year student at Ithaca College, majoring in Business Administration with a concentration in Legal Studies.

Ms. Kathryn A. Navarra. Kathryn is a third year student at SUNY Geneseo, majoring in Communications and Public Relations.

Mr. Keith C. Olsen. Keith is a second year student at Williams College in Massachusetts, majoring in Biology and Economics.

Mr. Nathan R. Reed. Nathan is a third year student at the Rochester institute of Technology, majoring in Management Information Systems.

Our congratulations go to all of these 2002 Scholarship Award winners. Awards were presented at the ASQRS Quality Conference luncheon on April 3.

This year, 71% of the applications came from women, and 29% from men. Roughly 60% stated they heard about the scholarship offer from their campus Financial Aid Office. Approximately the same percentage of applications came from SUNY Brockport.

News from ASQ

Dues renewal notices are in the mail, allowing plenty of time to renew before the June 30 deadline. Dues have not been increased this year.

ASQ has posted a position paper on airline security screening services at:

www.asq.org/news/interest/airportsecurity.htm

Web: www.asqrs.org

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SEMINARS

March

- 4-5 Introduction to Problem Solving with Regression
- 6-8 The Power of Regression
- 14-15 Failure Mode and Effects Analysis
- 18-22 ISO 9001:2000 Lead Auditor Course

April

- 1-2 Reliability Through Maintenance
- 3-5 Using Excel® for Data Analysis and Decision Making
- 10-11 Internal Auditing to ISO 9000
- 15-17 Advanced Statistical Process Control
- 24 Evolutionary Operation: Experimental Design for Continuous Processes
- 25 Design for Assembly
- 29-5/01 Data Analysis Using MNI TAB®

May

- 6-9 Design of Experiments
- 13-15 Statistical Process Control
- 16-17 Failure Modes and Effects Analysis
- 20-21 Effective Documentation? Converting to ISO 9001:2000
- 22 Understanding and Managing Data
- 29-31 Sampling for Products and Processes