

Quality Audit

NEWSLETTER OF THE AMERICAN SOCIETY FOR QUALITY ROCHESTER SECTION (<http://www.asqrs.org>)

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Software QA Task Group Bob Hiler	383-1294
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Chair's Message by Bob Stein

The ASQRS Mission, Vision, and Strategic Plan

Greetings to all our members and I hope your holidays were enjoyable and safe.

This is a special time of the year for many of us. We've just completed our celebrations, stuffed ourselves, and had a chance to enjoy our families' or other company who may have traveled to our homes. The year-end approaches, your company's fiscal year-end may be near, and preparations for the upcoming year have begun.



Your ASQRS leaders are similarly preparing for the New Year. While our fiscal year ends in June the end of the calendar year does not go without notice. This is our trigger to look at where we are and begin preparing for next year. As an example, our Nominations Committee is now considering individuals for the 2001 - 2002 leadership positions. Our current leaders will be setting goals to be achieved for next year. These plans are also the basis for our sections' submission to the ASQ national program for Section Management Planning.

Our section exists to fulfill our Mission and Vision that we feel represents our attempts to best serve our members.

Our Vision is:

To be a recognized authority and champion for quality in the greater Rochester Area.

We believe we are fulfilling this as indicated by the inquiries we receive from our members and their firms, and the programs and services that are offered.

Our Mission is:

To provide education and training in quality principles and technologies, and to promote quality professionalism by members.

ASQRS is constantly offering educational opportunities to our members through our dinner meetings, Task Group meetings, annual conference, recertification courses, and other seminars on quality topics. These opportunities bring the latest techniques and methods to our members for their future use.

The Vision and Mission are carried out through our strategic plan. A diagram of the plans' organization is included on the next page.

Chair's Message continued from page 1

Our leaders are dedicated to the Mission, Vision, and Strategic Plan and as a volunteer organization have executed it very well. We have reviewed the plans' performance and reflected on the changes necessitated by the changing employment picture in the Rochester area. In the coming months I will elaborate on some of the plans' features for our readers.

As an example of bringing the best value to our members, our Education Committee has made available the Excell Partnership course for ISO transition Training. The Conference Committee has recognized the business interest in quality related to Lean Manufacturing and obtained an excellent Conference luncheon speaker. **Dr. James P. Womack, founder of the Lean Enterprise Institute and author of the pivotal books: *Lean Thinking*, and *The Machine That Changed The World* will share his latest lean thoughts with ASQ Conference attendees**

As you can imagine, our volunteer members do not complete these accomplishments without forethought and work. I encourage you, our members, to consider two questions:

How can I get the best value from ASQRS? This is an appropriate question for businesses and members. We would like to see you participation in our meetings, seminars, etc. as well as learn what are your quality education needs so they can be fulfilled.

How can I best support ASQRS? As I mentioned, this is a volunteer organization and performs based on the resources available to the section. We are now considering members for leadership positions and committee members. The amount of time required in these positions depends on the level you in which you wish to participate. Committee members typically may spend at least 4 hrs. /month while Committee Chairs will devote more time. We also have a volunteer committee that would take your name if you are interested in short term help to assist other projects.

If you would like more information or would like to discuss the above two questions you can call me, Bob Stein, 247-4154, and we can explore the possibilities. ASQRS has had a great year. I hope yours was great also. See you at an upcoming event.

Regards,
Bob Stein, Chair ASQRS



Welcome New Members !



Clement, John
McAuliffe, Patrick

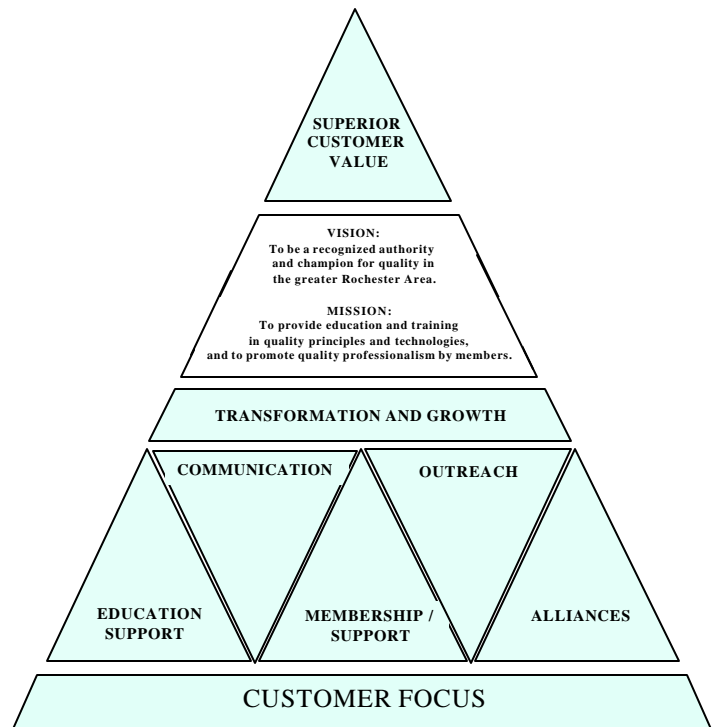
Dengler, Patricia
Miller, Terry

Dobles, Thomas
Novick, Robert

Freeman, Dawn
Pittenger, Linda

Haney, Jennifer
Slutsky, Jeff

ASQ ROCHESTER SECTION STRATEGIC PLAN



December Dinner Meeting

Dennis S. Raup, president of VisionMaker's Leadership Practices, Inc., led members through a fun, experiential exercise on teamwork called "The Talent Game" during the December 13 dinner meeting. A focus on the tight labour market and the value of effective team planning made the exercise especially timely. Raup's sixteen years human resource experience in various high-growth companies provided for an insightful evening for members grappling with the demands of achieving company-wide high levels of quality when resources, both human and material, are being challenged. Any questions or suggestions regarding programming

*****Save the date: ASQRS Conference—March 28, 2001*****

Volunteer Positions Available

Membership Committee - Need at least two people to do part-time work. Innovation and resourcefulness is a plus. The committee's work is to develop ways to attract new members, provide initial contact with new members and welcome them, develop ways to retain members, track membership and interface with other committees with their membership information needs.

Volunteer Chair - This position is to identify potential volunteers for activities of various lengths and complexities. This leader will identify volunteers' strengths and desires and match them with committees and leaders who need the appropriate help. The activity and complexity level of the position are considered low.

Executive Committee Members - The Executive Committee meets once a month for two hours and is responsible for the administrative functions of the section including planning, budgets, policy and decision making. Its members support the other leaders and committees and often work on projects outside the meeting or with other leaders. We could use at least four active members who would be interested in shaping the future of the section.

There will be other positions available once the Nominations Committee has completed their work. The nominations committee proposal will be for the 2001 - 2002 fiscal year. If anyone knows of a qualified individual who may be able to fill any of these positions please give Bob Stein a call. You have to be an ASQRS member to serve in any of these positions.

CERTIFICATION PROCESS

A recent Letter from the Chair resulted in a number of calls with regard to ASQ certification. Among the questions raised were:

- What ASQ certifications are available?
- Do I have to be a member of the ASQ to sit for an exam?
- When are certification examinations offered?
- How many tries do I get to pass the examination?
- What is the cost ?
- What are the education / experience requirements for certification?
- What are the application deadlines for certification exams?

The answer to most of these questions can be found on the table that follows. There are nine certification examinations offered by the ASQ. All but the CQA-HAACCP can be taken independently. The HAACP is an add-on certification for individuals with a valid CQA certification.

The cost varies depending upon the certification being pursued. The most expensive is the CQMgr.—\$340 for non-ASQ members/\$235 for members. The lowest cost exams are \$260 for non-ASQ members and \$155 for members. Membership costs vary according to the date the application is submitted. The most expensive time interval April – June 30, costs \$100. Since there is a \$105 savings in examination fees for ASQ members, it is always more economical, though not required, to take the examination as an ASQ member. Individuals who do not pass an examination may retake it within two years of the last attempt, otherwise re-application is required. The cost for a retake is \$50 less (e.g. a retake of the Certified Quality Manager examination is \$290 for non-ASQ members and \$185 for ASQ members.)

The certification application packet is available from ASQ at (800) 248-1946, or contacting the Education Chair, Paul Hutner at 771-3173. The packet includes education/experience requirements, information on the body of knowledge the examination is based on, and sample questions for the certification exam. Please call Paul Hutner for more information.

Certification	Non-Members	Members	App Deadline	Exam	App Deadline	Exam
Quality Manager (CQMgr)	\$340	\$235	01/12/01	03/03/01	08/24/01	10/20/01
Quality Engineer (CQE)	\$285	\$180	04/06/01	06/02/01	10/05/01	12/01/01
Reliability Engineer (CRE)	\$285	\$180	01/12/01	03/03/01	08/24/01	10/20/01
Quality Auditor (CQA)	\$285	\$180	04/06/01	06/02/01	10/05/01	12/01/01
Software Q Engineer(CSQA)	\$285	\$180	04/06/01	06/02/01	10/05/01	12/01/01
Quality Technician (CQT)	\$260	\$155	01/12/01	03/03/01	08/24/01	10/20/01
Mechanical Inspector (CMI)	\$260	\$155	01/12/01	03/03/01	08/24/01	10/20/01
Quality Imp Assoc (CQIA)	\$260	\$155	01/05/01	01/27/01	04/06/01	06/02/01
Hazard Analysis & Critical Control Point (CQA-HACCP)	\$285	\$180	01/12/01	03/03/01	08/24/01	10/20/01

Cost of ASQ Membership

Join during:

April—June	\$100.00
July—September	\$ 82.00
October—December	\$ 61.50
January—March	\$ 41.00

Value

- Education
- Networking
- Improvement
- Information



Upcoming Events

January 15 / 16, 2001 - ISO Transition Training -Call Paul Hutner - 771-3173

January 15, 2001 - ASQRS Scholarship application deadline - Call Dave Schreiber - 442-3561

January 18, 2001 – Dinner Meeting
Don Baker—RIT—SIX SIGMA

March 28, 2001 - ASQRS Annual Quality Conference - Riverside Convention Center - Watch our web site for details - www.asqrs.org

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Contact Kathy Grimes
Newsletter Editor at 396-6039

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SEMINARS

January

- 15-17 Data Analysis Using MINITAB
- 19 ISO 9000://2000 Overview/Implementation
- 22-24 Statistical Process control
- 29-30 Developing ISO 9000/QS-9000 Documentation

February

- 1-2 Unleashing the Power of Exploratory Graphical Methods
- 5-9 Strategy, Methods & Practice of Experimental Design
- 8-9 Internal Auditing to ISO 9000
- 12-15 Harnessing SPC and ANOVA to Improve Complex Processes

March

- 5-6 Intro to Problem Solving with Regression
- 7-9 The Power of Regression
- 14-15 Failure Mode and Effects Analysis
- 19-23 ISO 9001:2000 Lead Auditor course
- 26-27 Decision Making and Applied Research in Transportation
- 28-30 Statistical Methods in Transportation Research