

Quality Audit

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NEWSLETTER OF THE AMERICAN SOCIETY FOR QUALITY ROCHESTER SECTION (<http://www.asqrs.org>)

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Looking Back and Forward

This is the time of the year when the Rochester Section transitions its officers and begins planning for next years activities. Usually, this is also the time when the outgoing chair presents their swan song and wishes every one a good summer. I will be no different than my previous colleagues.

The Rochester Section is an extremely active section compared to the others in our region. Many of you only know us by the articles in the Quality Audit and even less through the monthly meetings you attend or other events. What you don't see is the other activity that goes on behind the scenes. And sometimes we lose sight of this as we occasionally see some of the breakdowns that occasionally occur.



Bob Stein

Individuals who believe in the quality principles and the benefit they can produce in any business manage our section. These volunteers and their employers donate time attending executive or committee meetings, planning, and finding the resources we need to present the best possible programs to you, our members.

We occasionally have spirited discussions as we participate in our National organization's requests and others as we chart our own course. However, our goal is to always attempt to improve our organization in a professional manner and leave it in a better position than when we began our term.

I am always amazed at the results our committees produce and the quality of the events that occur when we successfully work together. Independent of personal or employment situations, our teams have produced an excellent product for our members.

Now it's time to begin again. We have just completed our Annual Meeting, and starting July 1, 2001 Mr. Vince Vezza, our current Vice Chair, will lead the Rochester Section. Vince will organize in his fashion and I will assist him as he sees the need.

But let me provide one last challenge to our members, the quality professionals that believe in our passion for quality improvement. This is your society and your time to get involved. We only exist through volunteers and we often have the same dedicated individuals returning.

We need your help. Whether it is one hour a month or more. Whether you wish to do it from your home or work. Whether your company's management believes in the power of quality or they wish to demonstrate their community support. We need your assistance. Take a look at your commitments and see if you can help us by bringing new insight and ideas into our section. We would greatly appreciate your help and ideas.

Lastly, I wish to thank all of our volunteers and our members for your support. Please have a great summer and plan on opening up our new year by attending our first monthly meeting in September.

If you would like more information about ASQRS or any of our activities you can learn more about us by visiting our web site, www.asqrs.org, or by calling Bob Stein at 247-4154.

Regards,
Bob Stein
Chair

ASQRS Recognition dinner

The ASQRS recognition dinner was held at the Golden Ponds Restaurant on May 18. This informal get together was organized by Sue Bailey to allow our section to thank the many volunteers who work on our committees and in the various leadership positions. The dinner was open to all volunteers and we had a good turnout. We had an excellent meal and were able to meet some of the folks we don't always see.

I wish to thank everyone who contributed to the success of our section and those who attended our dinner. We appreciate your work and hope to see you back in the upcoming year.

Regards,

Bob Stein
Chair



Welcome New Members!

- | | |
|----------------|-------------------|
| Kevin Bentley | Harlow Morgan |
| Ali Calik | Maureen Perreault |
| James Faris | Maureen Pollock |
| Marie Gagliano | John Rancour |
| Margaret Godly | Kerry Tucker |
| Tracy Markham | Richard Webster |
| MaryJo Matla | Dennis Sieracki |

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ASQRS STRATEGIC PLAN

This is the sixth article in the presentation of the ASQRS Strategic Plan. This month we will review the Outreach Strategy.

The outreach strategy of the Rochester Section is centered on raising the community awareness in the quality principles, tools, and to promote their application.

These efforts are managed by the appropriate committees and their goal is to effectively support the area of interest and be self supporting.

Presently the following outreach programs are active:

Scholarship Committee: This committee oversees the Sections' Scholarship program. Each year the section provides \$1000 Scholarships to qualifying individuals through an essay contest. Each year the Committee's budget is reviewed and approved and they begin their search for qualified students with good academic performance.

ASQRS Student Branch: Every year the Rochester Section has supported a student branch of ASQ at Rochester Institute of Technology. This branch plans their own programs and is dedicated to providing the benefits of the society to students who wish to reinforce their education with more quality knowledge. Their programs are planned by their participants and are designed to meet their membership needs.

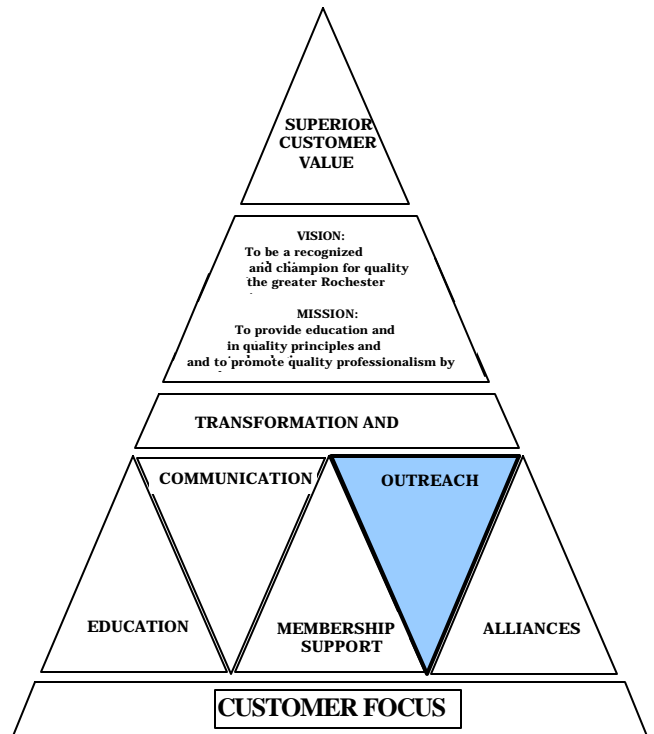
Sections' Educational Initiative: One program that we wish to bring to life again is the Sections' education initiative. In the past this has concentrated on methods of using the quality principles in the school systems. We have organized student projects in grade schools and high schools and lately we have participated in the National Koalaty Kid Program. While the section still believes in the value of these programs, they require a significant amount of resources. Depending on the type of program, these resources from the section and the participants has not always been present.

Community Outreach: Our community outreach program has been associated with non-specific community events that we can support. We have participated in WXXI yearly auctions, fund raising for heart and cancer societies, and other support activities for RIT and Uof R.

As you can see our section supports our community well and will continue to do so as long as resources are available.

If you would like more information or wish to be part of our team, call Bob Stein at 247-4154.

ASQ ROCHESTER SECTION STRATEGIC



ASQ Career Services is looking for volunteers to write articles with career-related content. Members who have experience in this subject area or an interest in this topic are asked to contribute. The purpose of this request is to help the Career Services area of ASQNet provide a wide variety of career resources for members. Some examples of the type of articles needed are:

- Job search information – advice on researching jobs, preparing resumes and cover letters, and interviewing
- Career information – from the unique to the mundane, everything quality professionals may want to know about specific careers in quality or transferring quality-related skills to other professions
- Career development – certification, training, networking and other advice to help members get ahead in their careers
- International work issues – getting US work visas or working elsewhere abroad in quality

Articles should be 500 – 1000 words in length, in a text or Word document with a minimum of formatting. Content will start appearing on ASQNet by early August 2001. Interested writers should contact Cynthia Nazario at 800-248-1946, ext. 7442, or by email at cnazario@asq.org.

Upcoming Events  *Join Us!*

RIT is offering a two day introductory course in Project Management. We would be pleased if you would share this link with other ASQ, Rochester members through e-mail, newsletters and on your Web site (<http://www.rit.edu/CIMS/CET/projectmgt.html>.) The course is being taught by Chuck Koster. If you haven't met him, you can check out his bio at the Web site.

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- 4-6 Response Surface Methods for Process Optimization
- 4-7 How to Improve Your Work Process
- 8 Practical Software Quality: Processes, People and Tools—*Conference*
- 18 ISO 9000:2000 Overview and Implementation
- 19-20 Internal Auditing to ISO 9000

July

- 12-13 ISO 9001:2000 Auditor Transition
- 16-20 ISO 9001:2000 Lead Auditor Course

August

- 7-8 Failure Mode and Effects Analysis
- 13-14 Internal Auditing to ISO 9000

September

- 10-13 Design of Experiments
- 13-14 Unleashing the Power of Exploratory Graphical Methods
- 19-21 Data Analysis Using MINITAB
- 24-26 Statistical Process Control
- 28 Introduction to Data Mining and Knowledge Discovery
- 28 Design for Assembly