



American Society for Quality
Rochester Section 0204
PO Box 30885
Rochester, NY 14603

ASQ

AMERICAN SOCIETY
FOR QUALITY™

585.234.8630
www.asqrs.org

Non Profit Org
US Postage
PAID
Rochester, NY
Permit No 216

FEBRUARY 2005 VOLUME 42, ISSUE 6

QUALITY AUDIT

Newsletter of the Rochester Section 0204 of the American Society for Quality

*A message
from the* **Chair**

Love Your Quality Professional

The theme for February is "Love your Quality Professional." While ASQ does not endorse any particular love affairs, it is a great time to reflect on how quality professionals are the backbone of just about any product or service that is in business today.

We had a super turnout of over 50 people for the January Dinner meeting where Larry Yovanoff and John Byrne of Paychex shared the key points of how quality principles play a central role in the great success the company enjoys. Quality tools are in every part of the business, such as keeping up with the constantly changing laws and regulations, providing customized service to each company they support, and utilizing methods to ensure superior performance from each Paychex individual. It was great to see so many quality professionals, and especially Bob Meisel of Kodak, our recently recognized Fellow Member.

February is also time to begin thinking of Spring, and planning for the next ASQ fiscal year starting in July. Our Planning and Policy Committee is in full gear identifying events, programs, and other changes that we would like to make to our section to keep current with the needs of the section, and the needs of the Rochester community. April 21st is the date of the Section Annual Meeting where we will elect next year's officers. I would



(Above, l to r) Eric Alden with John Byrne and Larry Yovanoff at the January dinner. (Right) Bob Meisel of Eastman Kodak.

also like to have the committee chairs identified at this time.

The Section is currently organized into seven functional areas as follows:

1. Operations: Officers and Chairs of Committees needed for operating the section.
2. Program: Responsible for putting on the Dinner and Task Force Meetings
3. Communications: Newsletter and Web Site
4. Membership: New Member Strategies and Special Events
5. Education: Training Programs and Proctoring and Recertification for ASQ Certifications
6. Scholarship: Awarding College Scholarships to families of members.
7. Conference: Coordinating the annual Quality Conference

Continued next page

This issue's highlights:

- Education Opportunities
- ASQ Rochester Section 61st Annual Quality Conference
- Call for Officers!



ASQ

AMERICAN SOCIETY
FOR QUALITY™

**SAVE
THE
DATE**

Upcoming Dinner Meetings

Dinner is optional. You can come for the presentation only which begins at 7:30 PM. There is no charge for attendance at the program. See www.asqrs.org for more information.

Thursday, February 17, 2005

Kim Downing from the FDA
Wishing Well, 1190 Chili Avenue, Rochester, NY

Wednesday, March 23, 2005

Don Reeve, Sr. VP & CIO Wegmans: Software Quality at Wegmans
Colgate Divinity School, 1100 South Goodman St., Rochester, NY

Thursday, April 21, 2005

Eve Stella, CEO/Strella and Associates: Tools and Options to Enhance Personal Quality
Rick's Prime Rib, 889 Buffalo Road, Rochester, NY

Wednesday, May 18, 2005

Skip Creveling: Design for Six Sigma
Logan's Party House, 1420 Scottsville Rd., Rochester, NY

Love Your Quality Professional —Continued from front

Each one of these areas provides opportunities for personal growth and visibility in the Rochester area.

The Rochester section is the oldest section within ASQ, and actually pre-dates the ASQ national organization. Join us in continuing the tradition as gain the great rewards of participating in the Rochester ASQ Section. Contact Lynn Tremblay or myself if you would like to take a more active role in the

section. We have a great section, and there is always room for more!

Remember, Hockey Night with the Amerks on February 11! Check the web site for details! See you there!

Eric Alden
CQE, CQM, CSSBB
Chair, Rochester Section ASQ

Education Opportunities

Please see www.asqrs.org for registration forms or call ASQRS at 585-234-8630, mailbox # 2 (Course Registration), and request a flyer via regular mail or request a call back to register by phone.

Title	Sessions	2005 Date(s)	Fee (Deadline)	Location
Refresher Courses				
CQA Refresher Course	6 Tuesdays (6-9pm)	3/29, 4/12, 4/19, 5/3, 5/17, 5/24	\$400 (3/23)	Holiday Inn Airport
Seminars				
Customer Satisfaction Workshop	1	5/3 (8:30-4:30pm)	\$255 (4/22)	TBD
Statistical Process Control (SPC)	2	5/4 & 5/5 (8-4:30pm)	\$350 (4/25)	Holiday Inn Airport
Quality Costs	2	5/4 & 5/5 (8-4:30pm)	\$495 (4/25)	Holiday Inn Airport
Geometric Dimensioning and Tolerancing (GDT)	2	5/11 & 5/12 (8-5pm)	\$495 (5/2)	Holiday Inn Airport

COMING SOON! The Basic Problem-Solving Tool Bag

Quality Audit will feature a series on quality tools articles written by Cheryl Erickson, a private consultant specializing in quality and process improvement. The series will include an introductory article and seven feature tools presented between March and June. Stay tuned!

Cheryl is a senior member of the American Society for Quality Control (ASQC), an ASQC Certified Quality Manager and Quality Engineer, and has served as Chair of the

Rochester Section, ASQC, Deputy Director for ASQC Region II, and as a member of the ASQC Publications Standing Review Board. She is also a member of the adjunct faculty in the Center for Quality and Applied Statistics at the Rochester Institute of Technology. Cheryl holds a B.S. in both Statistics and Economics from Virginia Polytechnic Institute and State University, and an M.S. in Quality and Applied Statistics from RIT.

Certification Success!

Below are the names of those from the Rochester Section who passed certification exams in October and December.

Certified Six Sigma Black Belt:

Allen, Joanne M.
Antonitto, Frank
LaFave, Lonnie
Linder, Tammy B.
Schleigh, Christopher J.
Towey, Michael F.
Wetzel, Robert W.

Certified Quality Manager:

Edwards, Dale Alan
Klue, Gary A.
Meredith, John David
Mistal, Alan J.
Reigelsperger, Mark J.

Certified Mechanical Inspector:

Ross, Derek S.

Certified Reliability Engineer:

Holmes, James S.

Certified Quality Technician:

Richard Kegresse

Certified Quality Auditor

Habeal Morales

Certified Quality Engineer

Christopher J. Schleigh
Dale Alan Edwards

Certified Quality Improvement Associate

Norman C. Wright

The ASQ Rochester Section 61st Annual Quality Conference The Quality Journey: Winning the Bottom Line

March 16, 2005 at the RIT Inn and Conference Center

Don't miss this training and networking opportunity. For details, visit www.asqrs.org/conference.htm

Keynote: Greg Weiler, ASQ National
Opening Speakers: James Winston, Monroe Community College and Matt Hurlburt, Rochester Works
Closing Speaker: John Barr, Transformation Through Leadership

In addition, we have 20 breakout sessions in the following tracks: The Human Aspects of Quality, Quality Assessment, Tools Training, Software and Validation, and Quality in Non-Manufacturing Industries.

Call for Conference Exhibitors

Topics: Human Aspects of Quality, Quality Tools and Training, Quality in Non-Manufacturing Industries, Quality Assessment, Software and Validation

Exhibitors: Meet professionals from diverse backgrounds from: industry, academia, local and state government, education, healthcare and the legal profession. Build relationships with prospects, current customers, and industry partners. Meet decision makers and users face-to-face.

Register or reserve your booth today; contact ASQRS Exhibitor Chair, Bill Jackson at wjackson@harris.com or 585-242-3897

Call for Session Hosts

We are seeking people interested in being session hosts for the 61st Annual ASQRS Convention on March 16, 2005. Duties include assisting assigned speakers in advance of and during presentations. Don't miss this opportunity for genuine networking with top professionals in the industry. If interested, contact Angelo Caraballo at 585-225-040 or angelo@cdatam.com.

Call for Officers

Each year the ASQ Rochester Section elects officers. You can take advantage by either nominating yourself or someone you know who is interested. This is a terrific opportunity for professional development and networking. We will be electing people for the following roles:

- Chair
- Chair-Elect
- Treasurer
- Secretary
- A Committee Chair

Contact Kathy Grimes, Nominations Chair at (585) 396-6039 or kathy.grimes@thompsonhealth.com

Key Certification Examination Dates

B.O.K./Certification Type	Application Deadline	Exam Date
CMI, CQMgr, CQA-Biomed, CQA-HAACP, CSSBB, CQT, CRE, CHA	Jan. 7, 2005	March 5, 2005
CMI, CQMgr, CQA-Biomed, CQA-HAACP, CSSBB, CQT, CRE, CHA	Aug. 19, 2005	Oct. 22, 2005
CQA, CQE, CSQE, CQIA, CCalibr.Tech	April 1, 2005	June 4, 2005
CQA, CQE, CSQE, CQIA, CCalibr.Tech	Oct. 7, 2005	Dec. 3, 2005

This newsletter is a monthly publication of the Rochester Section of the American Society for Quality. The deadline is the 10th of the month preceding the publication month. Send submissions for consideration to the editor, Kathy Grimes, at kgrimes@rochester.rr.com. Complete contact information for all section leaders is on the section website, www.asqrs.org.