

Partners in Excellence

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| 7:15-8:00 | Registration and Networking Begin - Visit the Exhibitors all day! | | | | |
| 8:00-9:00 | Welcome: and Opening Address: Kenneth R. Christie, Transforming Boeing Commercial Aircraft to Lean & Moving Assembly Lines | | | | |
| Topic | Excellence in Lean Practices | Excellence in Leadership and Culture | Excellence in Health Care | Excellence in Lean Six Sigma | Excellence in Lean Application |
| 9:10-10:20 | 1 Quick, Repeatable Setups. You mean we need <i>both</i> ? Thomas F. Warda Eastman Kodak Company | 5 Leadership in Compression Doc Hall Professor Emeritus, Indiana University | 9 Effective Value Stream Mapping in the Emergency Department Sue Kozlowski St. John Health | 13 Data Analysis Tips and Techniques (Fun with Excel Pivot Tables and Minitab) Eric Alden Xerox | 17 Delivering Results through Lean Sigma Donald S. Doody and Mark Talmadge IEC Electronics |
| 10:20-10:40 | Break: Coffee and Tea served, Visit Exhibitors | | | | |
| 10:40-11:50 | 2 Creating a Lean Culture: Process Focus and Leader Standard Work David Mann Steelcase | 6 Latino vs. Hispanic: What's in a Name! Dr. Carlos Ortiz Thompson Heath | 10 Lessons from "Quantum Improvers": Strategies for Effective Goal Setting that Get Results. Greg Butler Chip Caldwell & Associates | 14 Lean Six Sigma Dave Wallace, Julie M. Cooke and Franklin I. Allen Highland Hospital | 18 Achieving Lasting Results: Lessons for Organizations and Individuals Ed and Jeremy Biernat Consulting With Impact, Ltd, Tall Trainer Fitness Systems |
| 11:50-12:10 | Visit Exhibitors | | | | |
| 12:10-1:35 | Lunch and Keynote Address: Mark Spearman, To Pull Or Not to Pull—What is the Question? | | | | |
| | Excellence in Lean Practices | Excellence in Leadership and Culture | Excellence in Health Care | Excellence in Lean Six Sigma | Excellence in Software QA |
| 1:45-2:45 | 3 TWI – The Foundation of Lean Thinking Don Dinero Round Pond Consulting | 7 Policy Deployment – A Path for Lean Success John Gould Simpler Consulting | 11 Integration of Clinical and Operational/Service Results to Enhance Knowledge Sharon M. Pepper and Kathy Grimes Thompson Health | 15 Lean Six Sigma in Sales and Marketing Brent Wahba and Rob Perrilleon Strategy Science Inc. Element K | 19 Agile Software Management Dr. Kishore SUNY Buffalo |
| 2:55-3:55 | 4 Implementing standard work and the human side of lean in a repetitive, manufacturing environment Dean Mingo Genie Industries | 8 Lean for ISO and IT Now What? Jim Benz and Carol B. Wright Enterprise Solutions Inc. | 12 "Lean = Lean?" Let's Explore the Possibilities Pat Kelly Lee Management Consultant | 16 Cut Through the Organizational Fog and Discover the Magic of Vision Bill Gormont Eastman Kodak Company | 20 Business & Competitive Intelligence, Techniques, and Research using the web. Ellen Reen Insyte Consulting |
| 4:05-4:40 | Closing Address: Michael Bremer, How to address the "missing links" in most performance improvement initiatives | | | | |
| 4:40-4:55 | Survey Completion & Raffle Prize Drawings (Must be present to win!) | | | | |