

Conference Schedule at a Glance

7:15-8:00	Registration and Networking Begin - Visit the Exhibitors all day!				
8:00-9:00	Welcome and Opening Address Opening Address: Jim Asplund – Human Sigma: Focusing on the Human Side of your Business				
Topic	Tools for Lean	Tools for Quality	Tools for Deployment	Tools for Innovation	Tools for Culture/Organization
9:10-10:20	1 500,000 sq. ft + LEAN = 160,000 sq. ft Mark Gramza Delphi - Thermal	5 Tools to Improve Data & Information Quality Jack Cook RIT	9 Delta Quality Journey Gary Adams & Matt Sparks Delta Airlines	13 Wicked Problems Gary Wilhelmi Idea Connections	17 Cultural Aspects of Systems Engineering Michael Dee Ortho-Clinical Diagnostics
10:20-10:40	Break: Coffee and Tea served, Visit Exhibitors				
10:40-11:50	2 Kanban Pull System for Visual Production Control Greg Hart Hart Innovative Solutions, Inc.	6 Excel and Minitab – A Therapeutic Immersion! Eric Alden Xerox	10 Deployment with a Difference Chris Bonacci AIM & VK Tarneja Management Success Squared	14 Improving the Patient Care Value Stream: Dr. Susan Bennett Management and Network Services	18 Using Quality Principles to Save the Environment Ron Sicker TCM Group
11:50-12:10	Visit Exhibitors				
12:10-1:35	Lunch and Luncheon Address Deb Laudenslager- Continuous Improvement at Hershey				
Topic	Tools for Lean	Tools for Quality	Tools for Deployment	Tools for Innovation	Tools for Culture/Organization
1:45-2:45	3 Total Productive Maintenance for Equipment Availability Drew Ashley Lean & facilities Mgt. Consultant	7 Design of Experiments Taguchi Method Dave Auda AVOX Systems	11 Quality Management with MS Sharepoint & ERP Ken Liesegang & Alan Bellis - RSVP Business Systems, Inc	15 Innovate or Perish VK Tarneja Management Success Squared	19 <u>City Hall 311</u> Andrew Turner City of Rochester
2:55-3:55	4 Lean Healthcare Michael Ford TQM Works	8 Quality Function Deployment Bill Denson Corning, Inc	12 Creating High Performance Culture with Lean Six Sigma Hubert K. Rampersad & Anwar El-Homsi	16 Organizing for Radical Innovation Richard DeMartino RIT	20 PDCA in Chemical Dependency Treatment Bob Lebman Heuther-Doyle
4:05-4:40	Closing Address Robert Rosenfeld- Making the Invisible Visible – The Human Principles Necessary for Sustaining Innovation				
4:40-4:55	Survey Completion & Raffle Prize Drawings (Must be present to win!)				