



**ASQ**

AMERICAN SOCIETY  
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Rochester Section 204

# Professional Development Meeting Wednesday, May 26, 2010

## Overview of Lean / Six Sigma at Unity Health

**Darlene Ryan, Manager, Operational Process  
Improvement, Unity Health Systems**

**Place:** R. Thomas Flynn Campus Center, Brighton Room on the MCC Henrietta Campus

**Time:** **5:30 – 6:00 PM**      Registration Begins  
**6:00 – 6:40 PM**      Dinner  
**6:40 – 6:50 PM**      Section Announcements / Introductions  
**6:50 – 7:35 PM**      Program

**Reservations:** Reservations may be made online at [www.asqrs.org](http://www.asqrs.org) or by calling 585 453 4783. Since an exact head count for meals must be turned in to MCC, all reservations for dinner and program must be received no later than 4:00 P.M. two days before the dinner meeting.

**Payment:** \$25.00 (Student members \$20.00) for Dinner and Program. \$5.00 for Program only; Cash, check, or credit card at the door.

**About the Program:**

- A brief overview of Lean Six Sigma
- Sharing of examples of applying Lean Six Sigma to Healthcare
- Discussion of uniqueness of Lean Six Sigma work in Healthcare compared to Manufacturing

**About the Speaker:** Darlene Ryan has had an illustrious career in process improvement work at Eastman Kodak and Carestream Health. She is currently the Operational Process Improvement Manager at Unity Health Systems. Darlene is a Six Sigma Black Belt, a Lean practitioner, and an ASQ Certified Quality Manager. In addition to serving on the Board of the Greater Rochester Quality Council, Darlene has volunteered using Lean /Six Sigma on 6 Rapid Cycle projects for not for profit organizations in the Rochester community. Darlene has an Industrial Engineering degree from the University of Rhode Island and an MBA from the University of Rochester.

You do not have to be an ASQ member to attend. All are welcome. Membership forms are available at each meeting. For more information about ASQRS including membership, contact Section Chair Rich Henderson, [rchender01@gmail.com](mailto:rchender01@gmail.com)